

Traffic Enforcement Policy for the city of Kolkata

- Traffic violators are prosecuted on the basis of digital evidence where the images are captured through CCTV Cameras, Speed Enforcer Cameras, RLVD etc. All such video footages are available with us for a period of 21 days from the date of occurrence of the violation.
- The other forms of prosecution include Citation by members of Kolkata Traffic Police, Compounding of offences by the officers of Kolkata Traffic Police and seizure of relevant documents of the violators, pasting of stickers on vehicles found to be parked in No Parking Zones.
- The violators are informed through SMS to the mobile number that is registered against the registration number of the vehicle according to VAHAN database
- The SMS based information system has been started with a view to ensure that vehicle owners receive the SMS immediately after the commission of such offence and thereafter improve their driving habit and do not commit the same mistake (violation) again. They may also contest the violation. Apart from sending SMS, a notice is sent to the recorded address, as per VAHAN, with offence details, through India Post.
- The details of the violations can be accessed at any time through Kolkata Traffic Police website. In order to ensure privacy of the report, the last five digits of the chassis number of the vehicle has been made mandatory so that only legitimate owners of the vehicle can have access to the report.
- The vehicle owners can pay online through Kolkata Traffic Police Website or go to any of the Traffic Guards/ counters at Lalbazar to make the payment against the prosecution.

We are constantly trying to introduce new technologies and modify existing processes to minimise human/ machine errors and would ensure no innocent vehicle owner is prosecuted. For this, in case anyone would like to contest the claim, he may send an Email or Fax or post a letter at the addresses given below in the following format within **15 days** of receiving the SMS/NOTICE :-

Email:- caseenquiry.ktp@kolkatatrafficpolice.gov.in
Fax:- **033- 2214 5403**
Postal Address :- **The Deputy Commissioner of Police
Traffic Department, Kolkata
18, Lalbazar Street
Kolkata 700 001**

**To
The Deputy Commissioner of Police
Traffic Department, Kolkata
18, Lalbazar Street
Kolkata 700 001**

Sub: Complaint against prosecution No. made against my vehicle No.

Sir,

This is to inform you that I have received SMS/NOTICE that mentions violation of traffic rules by the vehicle bearing registration No and registered in my name. I would like to affirm that my vehicle was not present at the place on the date and time mentioned/my vehicle was present on the dateat the noted time..... and place.....but was not involved in any such violation as mentioned in the SMS/NOTICE. You are therefore requested to kindly verify the prosecution and withdraw the same if found true.

Yours faithfully

(<your name>)
<your address>
<Mobile Number>

- We will withdraw the prosecution if the complaint is found true. However, deliberate / false affirmatives will be dealt with as per the law.
- In case of prosecutions that are lying pending with different courts, the violator will have to settle the prosecutions at the respective court only.